



group
part of the Marr Corporation

Case Study



Growing as a leader with the Level 3 Leadership and Management Apprenticeship

How we helped

How the Level 3 Leadership & Management Apprenticeship helped Alice build confidence and thrive in her role at Fahey Removals LLP.

Alice Fahey, Admin Manager at P. Fahey & Sons, wanted to feel more confident in her day-to-day role. She chose the Level 3 Leadership & Management Apprenticeship to help her build the skills she needed to support her team and her workplace.

Alice completed her programme on 17 November 2025 and achieved it with a distinction.

She rated every part of her experience 10/10, including her learning, her confidence growth, the support she received, and her overall satisfaction with t2 group.

“The highlight has been gaining confidence and learning so much about leadership and management. My coach, Lucinda, was amazing throughout.”

Alice Fahey

Her advice to anyone thinking about starting the programme?

“Do it! You never realise how capable you are until you try.”

Why Fahey Removals invests in Apprenticeships

Fahey Removals LLP has used Apprenticeships for many years to help support and develop their staff. Office Manager, Lynne Cole, shared that Apprenticeships:

- ✓ help retain staff
- ✓ show employees they are valued
- ✓ give people space and time to learn and grow

The organisation rated t2 group 9/10 for supporting their learners.

The support behind the success

Alice's coach, Lucinda Jones, played a key role in helping her stay motivated and prepared. Lucinda shared:

“Alice was very nervous about her end-point assessment, but seeing her get a distinction has been brilliant. She worked so hard and really grew in confidence.”

Lucinda Jones

How Lucinda supported Alice:

- ✓ regular check-ins
- ✓ positive encouragement
- ✓ extra sessions when needed
- ✓ clear guidance for her end-point assessment

How t2 Learner–Employer–Coach approach leads to success

Alice's experience shows how well t2's triad approach works:

1. The learner

Alice was motivated to build her confidence and leadership skills.

2. The employer

Fahey Removals gave her time, support, and encouragement.

3. The coach

Lucinda provided consistent guidance, reassurance, and tailored support.

Together, these three elements create the support learners need to succeed.

What the Level 3 Leadership and Management Apprenticeship can do to your team?

With the support of her employer and her coach, Alice finished her apprenticeship feeling more confident in her leadership role and proud of what she had achieved.

Her journey is a strong example of how Apprenticeships can help people grow in their roles while giving employers committed, skilled staff who feel valued and supported.

If you're exploring Leadership and Management Apprenticeships, talk to our team - we'll guide you through your options and help you get started.



Department
for Education



Apprenticeships

